BRIDGE HOUSE SUPPORTED LIVING LTD

Cookie Policy

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About Cookies
This Cookie Policy explains what cookies are, how we use them on the Bridge House Supported Living Ltd website, and how you can manage your cookie preferences.

1. What Are Cookies?

Cookies are small text files that are placed on your device (computer, smartphone or tablet) when you visit a website. They are widely used to make websites work, to improve performance, and to provide information to the website owner. Cookies cannot carry viruses or install software on your device.

2. How We Use Cookies

The Bridge House Supported Living Ltd website (www.bridgehsl.co.uk) uses cookies for the following purposes:

- To ensure the website functions correctly
- To analyse how visitors use our website so we can improve it
- To remember your cookie preferences

3. Types of Cookies We Use

3.1 Strictly Necessary Cookies

These cookies are essential for the website to function and cannot be switched off. They are usually set in response to actions you take, such as setting your privacy preferences or filling in forms. You can set your browser to block these cookies, but some parts of the website may not work.

Cookie Name	Provider	Purpose	Expiry
cookie_consent	Bridge House	Stores your cookie consent preferences	12 months
session_id	Bridge House	Maintains your session while browsing	Session

3.2 Analytics Cookies (optional — requires consent)

These cookies allow us to count visits and understand how visitors move around our website. All information collected is aggregated and anonymous. We use this information to improve how our website works.

Cookie Name	Provider	Purpose	Expiry
_ga	Google Analytics	Distinguishes unique website visitors	2 years
_ga_[ID]	Google Analytics	Maintains session state across pages	2 years

4. Managing Your Cookie Preferences

When you first visit our website, you will be asked to accept or decline non-essential cookies. You can change your preferences at any time by:

- Clicking the 'Cookie Settings' link in the footer of our website
- Adjusting your browser settings to block or delete cookies

Most web browsers allow you to control cookies through their settings. For more information on how to manage cookies in your browser:

- Google Chrome: Settings > Privacy and Security > Cookies and other site data
- Mozilla Firefox: Options > Privacy & Security > Cookies and Site Data
- Safari: Preferences > Privacy > Manage Website Data
- Microsoft Edge: Settings > Cookies and Site Permissions

5. Changes to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes to the cookies we use or for other operational, legal or regulatory reasons. Please revisit this policy regularly. The date at the top of this page indicates when it was last updated.

6. Contact Us

If you have any questions about our use of cookies, please contact us at admin@bridgehsl.co.uk or write to us at 128 City Road, London EC1V 2NX.

Approved by:	[Director / Board]
Date Approved:	21 September 2026
Signature:	_____

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