BRIDGE HOUSE SUPPORTED LIVING LTD

Accessibility Statement

Company Number: 13124468 | www.bridgehsl.co.uk | Last Updated: 21 September 2026

Document Title:	Accessibility Statement
Organisation:	Bridge House Supported Living Ltd
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Our Commitment to Accessibility
Bridge House Supported Living Ltd is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

1. About This Accessibility Statement

This accessibility statement applies to the Bridge House Supported Living Ltd website at www.bridgehsl.co.uk. It was prepared on 21 September 2026 and last reviewed on 21 September 2026.

2. How Accessible Is This Website?

We aim to make this website accessible to as many people as possible. This means you should be able to:

- Change colours, contrast levels and fonts using browser or device settings
- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using a keyboard only
- Navigate most of the website using a screen reader
- Listen to most of the website using a screen reader

3. Technical Information About Accessibility

Bridge House Supported Living Ltd is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

3.1 Compliance Status

This website is [partially compliant / fully compliant / not compliant — delete as applicable] with the Web Content Accessibility Guidelines (WCAG) version 2.1 AA standard, due to the non-compliances listed in Section 4.

4. Known Accessibility Issues

We are aware of the following accessibility issues and are working to resolve them:

- [Insert any known issues — e.g. 'Some older PDF documents are not fully accessible to screen reader software. We are working to replace these with accessible HTML versions.']
- [Insert additional issues or delete this bullet if none known]

If you find any issues not listed above, please contact us (see Section 6).

5. What We're Doing to Improve Accessibility

We are committed to continuously improving the accessibility of our website. We will:

- Review accessibility as part of any website update or redesign
- Test new content and features against WCAG 2.1 AA guidelines before publication
- Respond promptly to accessibility feedback from users
- Commission a formal accessibility audit when resources allow

6. Feedback and Contact Information

If you need information on this website in a different format — such as accessible PDF, large print, easy read, audio recording or Braille — please contact us:

- Email: admin@bridgehsl.co.uk
- Telephone: 07454024010
- Post: 128 City Road, London EC1V 2NX

We will consider your request and get back to you within 10 working days.

7. Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies Accessibility Regulations 2018. If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS):

- Website: www.equalityadvisoryservice.com
- Telephone: 0808 800 0082

Approved by:	[Director / Board]
Date Approved:	21 September 2026
Signature:	_____
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